

Egg Donation FAQ

COVID-19

Here is how we are prepared to help during COVID-19.

As the first egg donation agency in the Midwest and one of the first in the country, ARR is dedicated to ensuring everyone's best interests are met - whether intended parents, egg donors or gestational surrogates - as we come together to help create families.

As we all find ourselves in the midst of a global pandemic, we can acknowledge the emotions we are each going through as we grapple with how to live and work in this unprecedented moment of our history. We truly are all in this together. But at ARR, we want you to know that one thing will never change: **You are our priority.** As always, we are here to answer all your questions, address your concerns, provide calming words when needed, and keep you optimistic.

We know you must have many questions regarding COVID-19, and how it will affect the entire egg donor process. First, rest assured that we are closely adhering to all recommendations provided by the CDC, WHO, and American Society for Reproductive Medicine (ASRM), as well as by our network of trusted medical professionals who are the unparalleled resource for all issues related to COVID-19. Even during this crisis, there are many steps we can accomplish that will safely keep the process moving forward. We haven't stopped screening egg donors, answering questions and working to find a match when the time is right.

It may be helpful to know that **ARR was established in 1992 as the first egg donor agency in the Midwest – and one of the first in the country.** So, although the circumstances are certainly different – to say the least, fortunately our three decades of experience has, among many other things, equipped us to be flexible and adaptable to virtually every challenge we've encountered. We are fully confident this is one more challenge that, working with you every step of the way, we will overcome.



Q1: IS ARR STILL WORKING WITH WOMEN INTERESTED IN BECOMING AN EGG DONOR DURING THIS TIME?

Absolutely! **ARR stands at the ready and maintains all the capabilities to assist you as you explore your interest in becoming an egg donor.** But while we understand your desire to help intended parents expand their loving family, first it is important to be aware of all that is involved in becoming an egg donor. It calls for careful thought and consideration, so we urge you to take advantage of this time “in hibernation” and talk with us. About your eligibility. Questions you may have about egg donation. Anything!



In keeping with the required social distancing, we can conduct our discussion via phone, email or video conferencing. Just as we’ve always done. And as always, all preliminary steps can be carried out from the comfort of your home.

Now is an excellent time to take that first step to determine if being an egg donor is right for you.

Q2: CAN I CONTACT ARR NOW, OR SHOULD I WAIT?

Let the conversation begin! It is vital that you have an overall understanding of the commitment involved in egg donation and how it will work for you specifically. The more informed you are, the better able you’ll be to decide if becoming an egg donor is right for you.

We invite you to give us a call today. Fortified with three decades of experience built into our program, we’re confident we can answer any and all of your questions. Ready to talk? We are!

Q3: HOW CAN I START THE CONVERSATION?

ARR CALLS YOU

Complete [our short online questionnaire](#) and expect an ARR response within one business day.

CONTACT ARR

Have questions before you submit? Contact the ARR egg donor team at arreggdonorteam@arr1.com or complete our [contact form](#). We can schedule a call at a date and time that is convenient for you.

ARR’s egg donor coordinator, Leya Ruchti, has first-hand knowledge of the entire process, having been an egg donor four times. She is an experienced and trusted resource who will immediately put you at ease.

Start the
Conversation
with **ARR**

Q4: HOW CAN I UNDERGO THE APPROVAL PROCESS WHILE I AM AT HOME?

Very easily. We are accustomed to conducting 100% of the intake process without donors having to physically travel to our office. In fact, we always work with egg donors from all corners of the country.

Here is a quick overview of all the steps of the process:

Check your Eligibility!

First, you will **create an account** and **login** to complete our short online questionnaire. ARR will review your answers with you as well as go over the next steps and answer all your initial questions.

Learning About You

You're Approved! **Login** again to complete our application which will ask questions about yourself and your family's medical history. Intended parents need as much medical information as possible, so it is important to speak with your family members to obtain this information.

At your convenience, ARR will schedule a date and time with you to review your application, just as we have with the initial questionnaire.

Medical Records

Relax. Let ARR do the work! With your completed medical release, we will personally obtain your medical records for you, and will have them professionally reviewed.

Meeting with ARR

It is always great to meet our egg donor candidates face-to-face, and so, ARR will set up a video conference call with you to review in detail all that is involved in the egg donation process. This will include: the matching process, medical appointments, legal issues, medication information, retrieval, and compensation. We want you to make an informed decision, so please feel free to ask us any questions at all. This is the perfect time to do so.

Active on our Database

Choosing an egg donor is a monumental decision for an intended parent, and each has their own set of criteria as to what means the most to them. During this time, intended parents will have the ability to view your profile and ask ARR any additional questions about a potential match with you. ARR will also proactively work to send your profile to intended parents, as we assist them in their search for a match, as well.

If we have found a potential match, we will ask if it is one you are interested in pursuing. After COVID-19 has subsided, we will work with your availability and at your pace.

Working with Your Location & Compensation



Q5: WHEN COVID-19 SUBSIDES, HOW WILL AN EGG DONATION CYCLE WORK WITH MY LOCATION?

As it stands, fertility centers are postponing medical appointments, and sheltering-in-place continues to be practiced throughout the country. **Fortunately, you will not need to travel in order to be approved to participate in our egg donor program.** ARR can still proceed with next steps in working with egg donors and fertility centers across the U.S. – as we always have.

Once COVID-19 subsides, and when ARR has found a potential match, we will confirm your availability and review the protocols of the intended parents' fertility center. If the fertility center is not local to you, we will also review the approximate times you will need to travel for the egg donation cycle. The intended parents are responsible for travel costs, which includes lodging, transportation, and a meal stipend for you and your companion. For the remaining appointments, ARR will locate a medical facility near you.

What if you're unable to commit to a potential match? That's OK. It's perfectly fine to say no. Honesty is everything here – for the sake of your own conscience and in fairness to the intended parents. We will continue to work towards matching you, based on your availability.

An ARR advocate will always be there, guiding you along each step that will lead to a successful cycle. Remember: ARR is on your side. We want your egg donation cycle to work for you, so the intended parents can have peace of mind, assured of your commitment to help.

Q6: DO EGG DONORS RECEIVE FINANCIAL COMPENSATION?

Yes. **Our competitive compensation is for the time and commitment egg donors invest in completing all of the necessary steps for a successful cycle,** such as attending doctor's appointments, administering medications, completing the legal portion with your attorney, etc. An egg donor is able to undergo up to 6 egg donation cycles in their lifetime.

Compensation does help our egg donors with their own financial goals, be it paying off student loans, a down payment on a house, etc. But the monetary factor is not the only motivation for egg donors. They know it is a big commitment for the intended parents, who have invested their time, finances, and emotions in the hopes of building their family. Egg donors have a heartfelt wish to help them achieve their dream. You are the one who is making it possible for intended parents to do just that. Compensation is a way of expressing their gratitude.

Q7: HAS COVID-19 HAD AN EFFECT ON ARR?

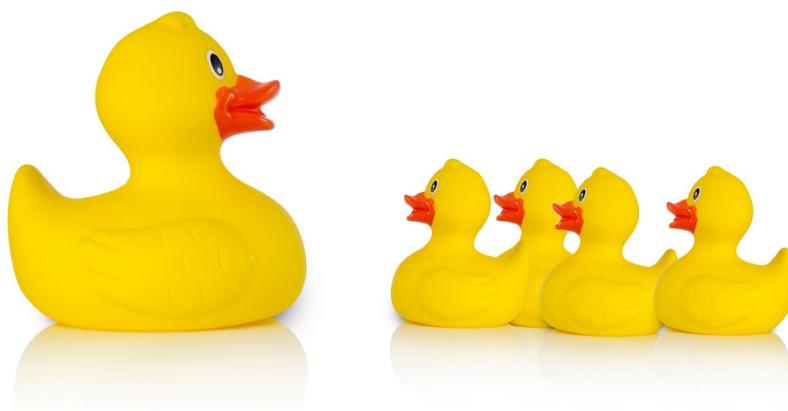
Having nearly **three decades of experience in helping intended parents build families through egg donors and surrogacy, we have met nearly every challenge imaginable, each time emerging stronger.** As unprecedented as it may be, we have every reason to believe we will conquer this challenge as well.

Despite the COVID-19 crisis, we've been able to carry out all non-medical procedures and we are grateful that we can maintain the same level of superlative quality care with all our clients – surrogates, egg donors and intended parents alike.

Q8: WHEN CAN I START AN EGG DONATION CYCLE WITH THE EXTERNAL AND MEDICAL DELAYS DUE TO COVID-19?

Thankfully, our extensive experience has enabled us to deal with these trying circumstances. We understand and are completely sympathetic to unanticipated delays. **While frustrating, it is important to maintain perspective and emphasize the positive:**

- ✓ During this time, you can start the approval process to see if you are able to become an egg donor.
- ✓ We can make you active on our database to allow intended parents to view your profile.
- ✓ Choosing an egg donor is a life-changing decision and merits careful thought. The silver lining in this crisis is that it may reduce some of the distractions of “normal living,” giving intended parents permission to take the time they need.
- ✓ Potential matches are still being made and reviewed by fertility centers. In that way, we will know you'll be eligible to proceed when medical facilities are open.
- ✓ We continue to closely monitor and follow all recommendations provided to us by the CDC, WHO, ASRM, as well as by our network of trusted medical professionals who are the best resource for information when it comes to COVID-19.
- ✓ When the time is right, we will reconfirm your availability. Then move to the next step of this exciting journey!



The ARR Difference:

Throughout our 28 years of experience, we have successfully overcome countless challenges. **Living proof are the thousands of babies born into the ARR family and amazing connections we've made in the process.** Our vast experience will continue to inform us as we meet and overcome whatever challenges may be presented today.

We know you probably have more questions. We welcome you to reach out to us directly! We are here for you, at the ready to provide you with answers and put your mind at ease.

Let us show you why ARR has earned the trust of so many.



Contact ARR

Phone: 773-327-7315

Email: arregdonorteam@arr1.com

Website: www.arr1.com

Want to check your eligibility?

Create an account and **login** to complete our short online questionnaire.